

# A Reconciling Website System to Enhance Efficiency with Web Mining Techniques

Joy Shalom Sona, Prof. Asha Ambhaikar

**Abstract**— Existing website systems are not easier for user to extract information and having some shortcomings. To enhance these shortcomings we propose a new reconciling website system. It is new way to increase the efficiency of web site system using web mining techniques. It will help to reorganize the website structure to increase browsing efficiency and also to make it easier for user browsing. This paper concentrates on the browsing efficiency of website. For achieving optimize efficiency the paper introduces an algorithms to calculate efficiency accurately and to suggest how to enhance user browsing efficiency. This can be achieved by web mining techniques.

**Index Terms**— Web Structure Mining; Web Content Mining; Reconciling Website System; Browsing Efficiency.

## 1 INTRODUCTION

**M**ODERN age of the Web is huge, diverse and dynamic. The Web contains massively information and provides an access to it at any place at any time. The most of the people browsing the internet for retrieving information. But most of the time, they gets lots of insignificant and irrelevant document even after navigating several links. For retrieving information from the Web, Web mining techniques are used.

### 1.1 Web Mining Overview

Web mining is an application of the data mining techniques to automatically discover and extract knowledge from the Web. According to Kosala et al [2], Web mining consists of the following tasks:

*Resource finding*: the task of retrieving intended Web documents.

*Information selection and pre-processing*: automatically selecting and pre-processing specific information from retrieved Web resources.

*Generalization*: automatically discovers general patterns at individual Web sites as well as across multiple sites.

*Analysis*: validation and/or interpretation of the mined patterns.

There are three areas of Web mining according to the usage of the Web data used as input in the data mining process, namely, Web Content Mining (WCM), Web Usage Mining (WUM) and Web Structure Mining (WSM).

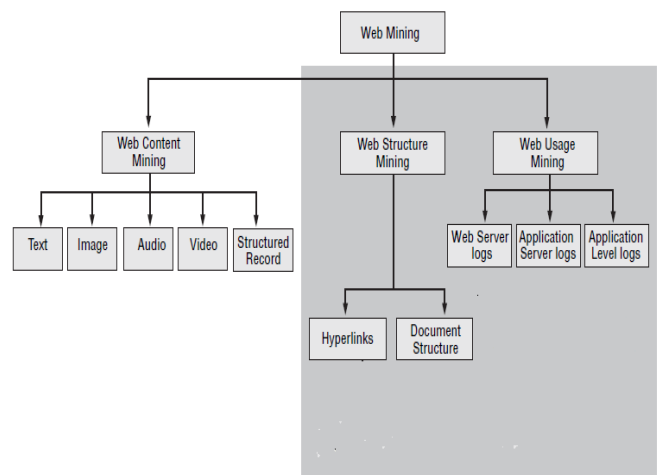


Fig.1 Web Mining Classification

Web content usage mining, Web structure mining, and Web content mining. Web usage mining refers to the discovery of user access patterns from Web usage logs. Web structure mining tries to discover useful knowledge from the structure of hyperlinks which helps to investigate the node and connection structure of web sites. According the type of web structural data, web structure mining can be divided into two kinds 1) extracting the documents from hyperlinks in the web 2) analysis of the tree-like structure of page structure. Based on the topology of the hyperlinks, web structure mining will categorize the web page and generate the information, such as the similarity and mining is concerned with the retrieval of information from WWW into more structured form and indexing the information to retrieve it quickly. Web usage mining is the process of identifying the browsing patterns by analyzing the user's navigational behavior. Web structure mining is to discover the model underlying the link structures of the Web pages, catalog them and generate information such as the similarity and relationship between them, taking advantage of their hyperlink topology. Web classification is shown in Fig 1.

- Joy Shalom Sona is currently pursuing masters degree program in Computer Technology in RCET Bhilai, India, PH-09926152273. E-mail: sjoyshalom@gmail.com
- Prof. Asha Ambhaikar is currently working as Associate Professor in Computer Science Engineering in RCET Bhilai, India, PH-09229655211. E-mail: asha31.a@rediffmail.com

### 1.2 Web Content Mining (WCM)

Web Content Mining is the process of extracting useful information from the contents of web documents. The web documents may consist of text, images, audio, video or structured records like tables and lists. Mining can be applied on the web documents as well as the results pages produced from a search engine. There are two types of approach in content mining called agent based approach and database based approach. The agent based approach concentrates on searching relevant information using the characteristics of a particular domain to interpret and organize the collected information. The database approach is used for retrieving the semi-structured data from the web.

### 1.3 Web Usage Mining (WUM)

Web Usage Mining is the process of extracting useful information from the secondary data derived from the interactions of the user while surfing on the Web. It extracts data stored in server access logs, referrer logs, agent logs, client-side cookies, user profile and meta data.

### 1.4 Web Structure Mining (WSM)

The goal of the Web Structure Mining is to generate the structural summary about the Web site and Web page. It tries to discover the link structure of the hyperlinks at the inter-document level. Based on the topology of the hyperlinks, Web Structure mining will categorize the Web pages and generate the information like similarity and relationship between different Web sites. This type of mining can be performed at the document level (intra-page) or at the hyperlink level (inter-page). It is important to understand the Web data structure for Information Retrieval.

## 2 RELATED WORK

### 2.1 WEB MINING

Web mining has emerged as a specialized field during the last few years and refers to the application of knowledge discovery techniques specifically to web data. Web content and web structure mining, respectively, refer to the analysis of the content of web pages and the structure of links between them. Web usage mining, on the other hand, is the process of applying data mining techniques to the discovery of patterns in web data [5]. Web usage mining involves four steps: user identification, data pre-processing, pattern discovery and analysis. User access patterns are models of user browsing activity. In most cases these are deduced from web server access logs. An alternative method includes client-side logging, using techniques such as cookies. This is referred to as web-log mining [4]. Mining activities help us to know the data patterns. User patterns, extracted from Web data, have been applied to a wide range of applications. Projects by Spiliopoulou and Faulstich (1998), Wu et al. (1998), Zaiane et al. (1998), Shahabi et al. (1998) have focused on Web Usage Mining in general, without extensive tailoring of the process towards one of the various sub-

categories. The WebSIFT project is designed to perform Web Usage Mining from server logs in the extended NSCA format. Chen et al. (1996) introduce the concept of maximal forward reference to characterize user episodes for the mining of traversal patterns. A maximal forward reference is the sequence of pages requested by a user up to the last page before backtracking occurs during a particular server session. The SpeedTracer project [Wu et al., 1998] from IBM Watson is built upon work originally reported in Chen et al. (1996). In addition to episode identification, SpeedTracer makes use of referrer and agent information in the preprocessing routines to identify users and server sessions in the absence of additional client side information. The Web Utilization Miner (WUM) system [Spiliopoulou and Faulstich, 1998] provides a robust mining language in order to specify characteristics of discovered frequent paths that are interesting to the analyst. Zaiane et al. (1998) have loaded Web server logs into a data cube structure in order to perform data mining as well as On-Line Analytical Processing (OLAP) activities such as roll-up and drill-down of the data. Their WebLogMiner system has been used to discover association rules, perform classification and time-series analysis. Shahabi et al. (1997) and Zarkesh et al. (1997) have one of the few Web Usage mining systems that rely on client side data collection. The client side agent sends back page request and time information to the server every time a page containing the Java applet is loaded or destroyed [5].

### 2.2 Adaptive Website

Users interact with a website in multiple ways, while their mental model about a particular subject can obviously differ from those of other users and the web developer. Consequently, improving the interaction between users and websites is of importance. Raskin [6] introduces various ways of quantification in measuring interface design in his book. Especially, he mentions information-theoretic efficiency, which is defined similarly to the way efficiency is defined in thermodynamics; in thermodynamics we calculate efficiency by dividing the power coming out of a process by the power going into the process. If, during a certain time interval, an electrical generator is producing 820 watts while it is driven by an engine that has an output of 1000 W, it has an efficiency  $820/1000$ , or 0.82. Efficiency is also often expressed as a percentage; in this case, the generator has an efficiency of 82%. This calculation can be applied to calculate the information efficiency. Srikant and Yang [7] propose an algorithm to automatically find pages in a website whose location is different from where visitors expect to find them. The key insight is that visitors will backtrack if they do not find the information where they expect it: the point from where they backtrack is the expected location for the page. They also use a time threshold to distinguish whether a page is target page or not. Nakayama et al. (2000) propose a technique that discovers the gap between website designers' expectations and users' behavior. The former are assessed by measuring the inter-page conceptual relevance and the latter by measuring the inter-page access co-occurrence. They also suggest how to apply quantitative data obtained through a multiple regression analysis that predicts hyperlink traversal frequency from page layout features. Most adaptive systems

include a procedure on mining web log to understand user behaviors and patterns and to improve their website automatically and efficiently. However, none of them try to calculate the efficiency to improve the web structure. We want to apply the efficiency concept from [6] and develop the efficiency calculation function.

### 3 METHODOLOGY

For implementing reconciling website system we will proceed through user browsing record and calculating browsing efficiency. User browsing records can be collected through browser cookies. The browsing efficiency can be calculated by the ratio of information accumulated when browsing useful pages and all information accumulated when browsing all pages in one browsing route from initial to final web pages.

### 4 CONCLUSION

This paper proposed a Reconciling Website System which improves the browsing efficiency and suggests the reorganization of the web site. Reconciling Websites can make popular pages more accessible, highlight interesting links, connected related pages. Adaptive web sites can advice to a site's webmaster, summarizing access information and making suggestions. These suggestion based on the user browsing behavior which increase the efficiency by reorganizing Web Structure.

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